



Patient Comfort Card

Name: _____ Date: _____

To help us anticipate your individual needs and expectations at your dental visit, please take a brief moment to answer a few questions. Thank you!

Do you have any specific fears or concerns regarding dentistry?

Discomfort ____ Numbing ____ Time Considerations ____ Financing ____
Other Fears or Concerns _____

Based on your personality, which appointment attributes are most important to you:

Choose a **MAXIMUM** of three

Efficient, short, and optimal ____ Relaxed, slow, easy paced ____ Pampered ____
Thorough ____ Comfortable ____ New Technology ____ Staff education ____ Experience ____

During your appointment, do you prefer?

Chat & visit with staff ____ Peace & quiet, other than professional conversation ____

Pillow/Blanket ____

*What was your first impression of our office? _____

How did you hear about us?

- Website Facebook Google Instagram Sign On Building
 Radio Station Korean Newspaper Postcard Other: _____
 Friend/Relative: _____ Phone Number: _____

Glacier Dental
2421 E Tudor Road Suite #101
Anchorage, AK 99507
T: 222-6000 F: 677-1247

Patient Name:

LAST	FIRST	MIDDLE INITIAL
Gender: () MALE () FEMALE Marital Status: () Married () Single () Child () Other: _____		
Social Security #: _____ - _____ - _____ Date of Birth: _____ / _____ / _____		
Address: _____ City, State: _____ Zip Code: _____		
Phone (Cell #1): _____ (Cell #2): _____		
Employer: _____ Work#: _____		
Email: _____ Emergency Contact#/Relation: _____		

Patient has Medicaid/Denali Care: YES NO

Medical History

*Reason for Visit/Area of Concern: _____ *Date of Last Dental Visit: _____

Have you even been prescribed a **BLOOD THINNER** or **BONE DENSITY** Medication? (Fosamax/Plavix/Coumadin/Aspirin) YES/ NO

*Are you **ALLERGIC**: Aspirin/Penicillin/Codeine/Latex/Local Anesthetic/Other: _____ YES/ NO

*Have you ever had any complications following dental treatment? **YES**, explain: _____ YES/ NO

*Have you been admitted to the hospital or needed emergency care in the past two years? _____ YES/ NO

Explain: _____

*Are you under the care of a physician now? **YES**, explain: _____ YES/ NO

Physician: _____ Office Name: _____ Phone #: _____

*Do you have any **HEART PROBLEMS**: **YES**, explain: _____ YES/ NO

Have you ever been told you needed **PRE-MEDICATION (antibiotic): _____ YES/ NO

FEMALES-Are you or could be **PREGNANT** at this time? **YES, DUE DATE:** _____ **Trimester:** 1st 2nd 3rd YES/ NO

Please check **ALL** that apply:

- | | | | |
|--|---|---|--|
| <input type="checkbox"/> AIDS | <input type="checkbox"/> Dizziness | <input type="checkbox"/> Kidney Disease | <input type="checkbox"/> Stroke |
| <input type="checkbox"/> Allergies: _____ | <input type="checkbox"/> Epilepsy | <input type="checkbox"/> Liver Disease | <input type="checkbox"/> Tobacco Use |
| _____ | <input type="checkbox"/> Excessive Bleeding | <input type="checkbox"/> Mental Disorders | <input type="checkbox"/> Tuberculosis |
| <input type="checkbox"/> Anemia | <input type="checkbox"/> Fainting | <input type="checkbox"/> Nervous Disorders | <input type="checkbox"/> Tumors |
| <input type="checkbox"/> Artificial Joints | <input type="checkbox"/> Glaucoma | <input type="checkbox"/> Pacemaker | <input type="checkbox"/> Ulcers |
| <input type="checkbox"/> Asthma | <input type="checkbox"/> Hay Fever | <input type="checkbox"/> Radiation Treatment | <input type="checkbox"/> OTHER: |
| <input type="checkbox"/> Blood Disease | <input type="checkbox"/> Heart Murmur | <input type="checkbox"/> Respiratory Problems | _____ |
| <input type="checkbox"/> Cancer | <input type="checkbox"/> Hepatitis A/ B/ C | <input type="checkbox"/> Rheumatoid Arthritis | _____ |
| <input type="checkbox"/> Cold Sores | <input type="checkbox"/> High or Low Blood Pressure | <input type="checkbox"/> Sinus Problems | <input type="checkbox"/> ***NONE*** |
| <input type="checkbox"/> Diabetes Type I or II | <input type="checkbox"/> HIV | <input type="checkbox"/> Stomach Problems | |

Are you currently taking any medications? () *****NONE***** If **YES**, please list: _____

To the best of my Knowledge, all of the preceding answers and information provided are true and correct.
If I ever have any changes in my health, I will inform the doctors at the next appointment without fail.

X

Signature of Patient (If patient is a minor, Parent or Guardian) **Date**

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Financial Policy of Glacier Dental

We are committed to providing you with the best possible care. As a professional courtesy, if you have dental insurance, we are anxious to help you receive your maximum allowable benefits. In order to achieve these goals, we need your assistance, and your understanding of our payment policies.

_____ **Initials** – Payment is due at the time of service, including any deductibles or co-payments. We accept the following forms of payment:

1. **Cash**
2. **Credit Card- Master Card/ Visa/American Express/ Discover**
3. **Care Credit-** offers a separate line of credit to cover your entire family's health care needs. (Please ask the office staff for more information)

_____ **Initials** – Insurance Billing

You are expected to alert us in full disclosure of all of your dental insurance plans. We will contact your insurance company for you to inquire about your eligibility and benefits, therefore, we will need all of your insurance information at your initial visit. We will work to the best of our ability to accommodate your needs and provide you with the options allowed by your insurance, will inform you of the co-pay, and any other costs that are associated with your appointment before we begin your treatment; with the following stipulations:

- **You are expected to pay in full your co-pay upfront. We will calculate your total for you and present you with cost breakdowns. You will be made aware of any additional payment required for treatment beforehand.**
- **Ultimately the balance of your account is your responsibility.** While we will do our best to obtain accurate information regarding your eligibility and benefits, in rare cases the insurance companies will not always provide us with the most up to date information resulting in inaccuracies. In this scenario we will require you to pay the remaining balance. **Your insurance policy is strictly between you and your insurance company,** we are not privy to it. We do offer Care Credit as a payment plan option; please feel free to ask any of our staff how to apply.
- **We will allow a 60 day period in which you can pay the remaining balance after we have informed you that it is due. If you do not pay in the allotted time your account will be considered overdue.**

_____ **Initials** – Overdue Accounts

Accounts with a balance over 60 days will be turned over to Cornerstone Collection Agency. We have a payment plan option through Care Credit if you wish to make use of this. Once an account has been referred for collection, the doctor-patient relationship is considered terminated. Your records will be referred to a dentist of your choice.

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Adult Medicaid Only (over 21 years):

You have a total of **\$1150** in dental benefits to use toward dental work each Medicaid fiscal year (July 1st – June 30th). Although we check the amount you have available for use, it is your responsibility to disclose any other dental visits you have had during the last year so that we can more accurately calculate how much money you have left.

In the event that you do not disclose any dental visits within the last fiscal year and the Medicaid office gives us an inaccurate amount that you have available to use, you are responsible for any difference in cost for services received. Please help us serve you better by letting us know your dental history.

I have read and agree to the terms above. I will disclose to Glacier Dental any recent dental visits or appointments made at other dental offices (within the last year) so that they can ensure I do not have to make any additional payments.

Signature

Date

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NOTICE OF PRIVACY PRACTICES

(Please Read carefully and Take this with you)

Under the Health Insurance Portability and Accountability Act of 2013 (HIPAA) we are required to inform you of our privacy policy. We use the personal and health information you provide us to assess your condition and provide treatment within our office. Only the doctor and employees have access to your personal and health information. Your information will not be released to outside parties without your consent or for non-medically related purposes.

We may provide your information to Insurance Plans, 3rd Party Billing Services, or Direct Reimbursement Plans for payment. We may provide your information to collection services.

We may provide your information to pharmacies for drug prescription services. We may provide your information to health care providers for consultation purposes, or referrals. If you pay 100% out of pocket you have the right to request that your information not be released to your health plan unless it is necessary for treatment purposes or required by law.

You have a right to a written copy of our privacy policy. You have a right to see, amend, and get copies of your records. You have a right to complain about privacy violations. Your consent must be obtained before the information in your records can be disclosed for treatment, payment, or any health care operations. We will contact you if there is a breach of your Protected Health Information.

If you want more information about our privacy practices, have questions or concerns, or if you are concerned that we may have violated your privacy rights, please contact:

General Manager for Glacier Dental at 907-222-6000.

By signing the Acknowledgement of receipt form, you have given us permission to release your personal and health information for health care and dental consultations and referrals, billing, collections, and drug prescriptions. If you refuse to sign the Acknowledge of Receipt form, we will not be able to utilize your dental insurance as a means of payment.

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PRIVACY PRACTICES ACKNOWLEDGEMENT

You May Refuse to Sign This Acknowledgement

I, _____ have received the Notice of Privacy Practices and I have been provided an opportunity to review it.

Signature _____ Date _____

For Office Use Only

We attempted to obtain written acknowledgement of receipt of our Notice of Privacy practices, but acknowledgement could not be obtained because:

- Individual refused to sign
 - Communications barriers prohibited obtaining the acknowledgement
 - An emergency situation prevented us from obtaining acknowledgement
 - Other (Please Specify)
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